GAF TIMBERLINE® SHINGLES CLASS ACTION – GUIDE TO PHOTO REQUIREMENTS

All photographs should be at least 3 inches by 5 inches and have the property address clearly written on the back:

NOTE: Color photographs are better able to depict the condition of your roof, and therefore more likely to meet the requirements set forth below.

• Long Distance Photographs: At least 3 (three) taken from a distance and showing the entire structure (front and back)
• **Roof Plane Photographs**: At least 2 (two) of each roof plane showing the entire plane and condition of the shingles such that the extent of cracked, split or torn shingles on your roof can be verified. Photographs should be reflective of the number of cracked, split or torn shingles reported on your claim form.
In this example, the house depicted in the aerial image has 9 “Roof Planes”

The house in the example, then, would necessitate at least 18 Roof Plane Photos (at least two of each roof plane). If the roof plane is particularly large (like planes 1, 2, 6 and 7 above), it may be prudent to send in more than two photographs per plane.

Roof plane photographs should be taken from roof level, like the two example photos depicted here.
• **Ventilation Photographs**: At least 2 (two) showing existing ventilation (soffit, eave, ridge, box vents, etc.)

**Soffit Vents**

There are many different types of roof ventilation, but two of the most common types are depicted here. For information on other types of roof ventilation, visit GAF.com and type “ventilation” into the search box.

**Ridge Vents**
• **Photograph Depicting a Close Up of the Reported Problem**: At least 1 (one) close up of the cracked, split or torn shingles.

![Photograph Depicting a Close Up of the Reported Problem]

• **Sample Removal Photographs**: At least 1 (one) clearly showing the location of the roof from which the sample will be taken (prior to removal) and at least 1 (one) clearly showing the same location (after removal).
1. Take a photograph of the cracked, split or torn shingle that you intend to submit to GAF for evaluation.

2. Take a photograph of the same section of the roof after the sample has been removed. This photograph can be taken either before the replacement shingle is installed, or after (like the photo depicted here).